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July/Aug 2019

President's Report



Hello and Greetings once again! It seems as if summer is over and it is all about back to school.

For some of us that is more significant than others. I have been asked the question "How was you summer?". I have to admit it seems no different than all the other seasons to me, only hotter! In joking with my staff I said "I just don't like when people use the word "Summer" as a verb as in "we are going to summer at the beach house"". It was quickly pointed out to me by my staff that I was likely just jealous because I am not yet in a place where I can use the word "summer" as a verb myself! Nonetheless, I hope your summer was great.

In the world of veterinary medicine in Louisiana, the next group of fresh eager minds is entering the LSU School of Veterinary Medicine with their official Blue Coat Ceremony on August 15, 2019. Congratulations and welcome to the profession from all of us at the LVMA. Please encourage these new students if you happen to know one personally.

On a more somber note, since the last time this newsletter was delivered, we lost a great member of our veterinary community with the passing of Dr. Bob Hancock. This sudden and unexpected event came as a shock to most of us. He was larger than life and had a heart to match! Bob was a personal friend and an awesome colleague. The world seems somehow less and has this large empty space in it, knowing he is not here with us. Please keep his family and friends in your prayers as they adjust to life the way it is now. And for all who have lost a loved one that we have not mentioned here, I pray for peace and comfort in your time of grieving as well.

There has been much talk of the "stress" of being in practice. I wanted to cover just one small aspect of this, since it has been

related to the climbing suicide rates in veterinary medicine. I am not going

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to attempt to write a treatise on the subject or solve all of your problems. I just want to give a personal perspective on the subject. I have experienced a lot of "stress" over the years of practice and the sources were multiple. Stress may be from work, in the form of client expectations, patient care failures, financial crisis, employee issues, the threat of social media bashing if we are less than perfect and more. Issues at home in our personal lives also play into the level of stress we feel. However, I would introduce a thought that some stress is good in that our personal growth comes from a certain degree of tension between where we are now and



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Submit articles and advertisements to the LVMA office as follows:

Sept./Oct. Newsletter Nov./Dec. Newsletter August 15th October 15th

President's Report Continued

what our true full potential really is. However, when stress levels get to a point where they cause fatigue we transition to distress, and that is not good. When we are fatigued, distress easily spirals into despair and depression. Sometimes our tipping point is at the mercy of others impacting us. I have had a number of experiences with clients where they "went ballistic" for less than what I saw as a critical issue. A number of years ago there was a man who came in with his dog HBC on emergency to the clinic I owned at the time. The intern on duty quoted him a cost for radiographs and exam and they proceeded. There was an extra radiograph taken that made the cost \$40.00 over estimate. The next morning as I was walking in, everyone hit me like a wave about the man screaming at everyone on the phone, demanding to speak to the manager and refusing to pay the bill due to the overage. I got on the phone with the man and he started into me. I took a stopping point in the conversation as a time to interject a question to him. I said "this seems like there is something more here....Are you OK?". After an awkward moment of silence came a flow of garbled words with sobbing. He explained that he had surgery recently on his elbow and there were complications. Now, he could not move his arm without severe pain. He had also lost his job due to not being able to work because of this injury. Lastly, he hesitated as he finished with the latest event in his life. He was driving down his neighborhood street and a child ran out in front of his car and he hit and severely injured the child. Suddenly, my stress level dissipated as I could understand why he was on edge. I asked if I

could pray with him and he said "yes please!" I did, and we ended our conversation on a good tone and I did write off the \$40.00. But it taught me a lesson that many of the people we determine are "not nice" have something behind the curtain. Somehow that knowledge helps me even when I don't find out what that is. The other critical factor in reducing distress down to stress is scheduling and purposefully building margin into our life. That means making time for family and friends and even alone time for you. This is not a passive thing that just happens. It must be scheduled. Now people that know me are laughing as they read this because they know my schedule. However, I never said I had all of this perfected, but I am constantly working on it. Lastly, we all need adequate rest and exercise time and a healthier diet help us to handle this "stressed out" world we have to function in. So my advice to you today is: remember that there is likely some significant underlying issue in the lives of our "difficult clients" and we must start to schedule margin into our hectic lives!

Until next time.

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John Mauterer, DVM, Dip, ACVS President, LVMA

Executive Director's Report

A NEW LVMA YEAR BEGINS AND EVERYTHING OLD IS NEW AGAIN.....

In 1981 Peter Allen danced with the Rockettes and sang the song he co-wrote with Carole Bayer Sager and in 2019 we are still taking old (or existing) themes and making them new.

The new Southwest Veterinary Symposium is almost upon us. Please see the advertisement on page 5 and register now for this exciting meeting. The LVMA is in partnership with the Texas, Oklahoma, Arkansas and New Mexico veterinary medical associations (VMAs) in conducting the SWVS and several other VMAs are affiliated. If you are looking for a great "big meeting" experience, the SWVS is a great choice!

Plan now to attend the new LVMA Winter Meeting at the Shreveport Convention Center, January 31 - February 2, 2020! Drs. John Mauterer, Dale Peyroux, and Jesse Brandon are working hard to assemble a great program. The LVMA Winter Meeting is always the premier annual event for Louisiana veterinarians to gather together for continuing education, business and social discussion, and encounters with veterinary industry vendors in a relaxed but professional environment. Mark your calendars now for this important meeting!

The Power of Ten 2019 Class is going strong and we soon we will be seeking applicants for the new 2020 Class! The LVMA 2020 program will continue to include a kickoff weekend in February and six Tuesday sessions during the year. The Program is designed to provide professional and leadership training to recently graduated (2013 and after) veterinarians. Applications will be available by October 1, 2019.

New nominations are now being sought for LVMA awards and nomination forms are in this Newsletter. Each year the LVMA recognizes and honors people that have made important contributions to veterinary medicine, the veterinary community and/or animal health, as well as an animal that has distinguished itself in a special way.

The new social and political event of the upcoming Fall season is the Commissioner Mike Strain, DVM Campaign's Fall Ball which will be held at the Old Governor's Mansion on Thursday, October 17, 2019. This should be a mustattend event for every veterinarian who values effective legislative and regulatory advocacy for the veterinary profession in Louisiana. Information on tickets and sponsorships is available at www.mikestrain.org and the Campaign office's telephone number is 225-771-8942.

Stay well and stay connected!

Bland () Tonnoh

Bland O'Connor, LVMA Executive Director

Walter J. Ernst, Jr. Veterinary Memorial Foundation

Thanks to the following people, clinics, and all past contributors, the Dr. Walter J. Ernst, Jr. Veterinary Memorial Foundation continues to grow. Your continued support will help the Foundation to reach new heights. Please Consider a contribution today and encourage your clients to participate in our memorial program.

Donations in memory of pets:

In memory of "Nimay", "Butch", "Coco", "Pedreaux", "K.C.", "Zoe", "Beau", "Touptee", "Smoky", "Mongeaux", "Baby", "Sophie", "Nico", and "Bailee" Helouin Veterinary Hospital

> In memory of "Scamper" Shelly Lindsay

All donations received will be recognized. Family members will receive a card notifying them of the donation and the individual or clinic that made the donation.

The Louisiana Board of Veterinary Medicine would like to remind you of the 2019-2020 Renewal Period

DVM License, RVT, CAET and RED Certificate Renewals are to be mailed out at the end of June.

All licenses/certificates expire **September 30, 2019.**

Prepare now and avoid late fees, stress and hassle!

For more information contact The Louisiana Board



of Veterinary Medicine (225) 342-2176 admin@lsbvm.org





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Classifieds

Ponchatoula Animal Hospital is seeking a full-time, experienced veterinarian to join our team of six doctors. We offer a Competitive benefits/compensation package, no after hour emergencies, and a great work environment in a new facility with a talented staff. Please email questions or resume/cover letter to duhonbonnie@gmail. com

26 ft LaBoit Mobile Veterinary/Spay & Neuter Clinic 2001 Ford E-450 with 29,000 miles/ Equipped with Onan Diesel Generator, heated surgery table, prep/dental sink, two anesthesia machines, oxygen tank, 16 cages, refrigerator and bathroom. \$68,000 or best offer. Contact us for more info and pictures: toni@slidellvet.com

Small Animal Emergency Clinic located in West Monroe, LA has an opening for a full time veterinarian. The position offers a very attractive base salary plus production percentage. Please e-mail resume to Tracy Miller at tracym2001@gmail.com or mail it to 2005 North 7th Street Suite 2 West Monroe, LA 71291.

Classified Ads

All classified ads will be published at the following rate: Members: First 50 words, free. Every word after is \$0.75 per word.

Non members: \$0.75 per word.

To place a classified advertisement, please email the LVMA office at office@lvma.org. If you have any questions about our advertising rates, please contact the office at (225) 928-5862, office@lvma.org, or visit our website at www.lvma.org.

Small animal practice located in central Louisiana seeking associate veterinarian. Fitzgerald Animal Hospital has provided comprehensive animal care to the citizens of Alexandria for forty years. This full-time/parttime position is available to experienced veterinarians and new graduates alike. Position includes excellent benefits, no emergency, paid CE and competitive salary at an AAHA accredited practice. Interested candidates please contact Dr. Guillory at 318-445-6428 or bmguillory@aol.com. Fax resumes to 318-442-8309.

TICK SURVEILLANCE PROJECT



- The Louisiana Office of Public Health & LSU School of Veterinary Medicine are seeking volunteer participants for a **Tick Surveillance Project**
- Participating veterinary clinics and animal shelters will receive tick collection and shipping supplies (postage included)
- Ticks will be speciated and tested for several pathogens which affect humans and their pets
- Please help Louisiana understand the distribution of disease pathogens around the state!
- For more information, please contact OPH Infectious Disease Epidemiology at 504-568-8342 or email Sean.Simonson@la.gov



Unleash Your career

SOUTHWEST VETERINARY SYMPOSIUM SEPTEMBER 26-29, 2019

> Henry B. González Convention Center San Antonio, Texas



FOR MORE INFORMATION PLEASE CONTACT US: www.swvs.org I (972) 664-9800 801 E. Plano Parkway, suite 208 I plano, texas 75074



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2019 LVMA Award Nominations 2019 Pet of the Year

In an effort to recognize animals throughout the state of Louisiana for their special talents or heroic deeds, the LVMA has established the "Pet of the Year" award. This award recipient will be selected from nominations made by veterinarians who are aware of or witnessed these animals in their area of practice. Examples of such animals might include pets that have saved their owner's lives or were instrumental in helping their owner overcome over-whelming odds, physical handicaps, or serve the public in any way for many years.

Nominee Information:

Pet's Name:		
	Breed:	
Sex:	Age:	
Owner's Name:		
	State:	
Description of Pet's Accomplish	hments:	
	Please include any photos you may have.	
Nominated by:		
Veterinarian:		
Phone:		
	SEND NOMINATIONS TO:	

Vol. 29 • Issue 4 **2019 LVMA Award Nominations** 2019 Support Person of the Year

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The LVMA Support Person of the Year Award is presented annually to a veterinary technician, office management, kennel or other staff person with a minimum of two years of experience who has distinguished himself or herself in actively promoting animal health and welfare on the job and in the community.

Nominee Information:

Name:	
Employer:	
Position Held:	
Educational Background:	
Professional Experience:	
Service to the Profession:	
Service to the Community:	
Organizations:	
Other Comments:	
Other Comments:	

Criteria for Nomination:

- Nominee must be employed by a member in good standing of the LVMA.
- The individual should be active in promoting animal health and welfare on the job and in the community.
- The individual should have a minimum of two years experience as a working veterinary technician, office management, or kennel help, etc.
- Nominations are to be made in writing and should include employment information, educational background, professional service and community service accomplishments.

Nominated by:

Veterinarian: _____

Phone:

Vol. 29 • Issue 4 **2019 LVMA Award Nominations** 2019 Sales Person of the Year

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Beginning in 1990, the Sales Person of the Year Award was given to that individual for performing his or her duties in the most professional manner, servicing the veterinary community.

Nominee Information:

Name:		
Address:		
City:		
Office Phone:		
Please give a brief description of candic chosen as the Sales Person of the Year:	date's achievements and specific r	
Nominated by:		
Veterinarian:		
Phone:		
	SEND NOMINATIONS TO:	

Vol. 29 • Issue 4 **2019 LVMA Award Nominations 2019 Ralph C. Cooper Veterinarian of the Year**

The Ralph C. Cooper Veterinarian of the Year Award is given annually to the person who is recognized by his or her colleagues as having given the most of themselves in time, energy, and ideas to the veterinary profession in the state of Louisiana.

Nominee Information:		
Name:		
Address:		
City:	State:	Zip:
Office Phone:		
Veterinary School:		Year of Graduation:
Specialty or Area of Practice:		
Local, State, and National Committees Served on and	d Positions Held:	
Describe nominee participation in promoting anima	l health and welfare:	
Describe any other activity which should make this i	individual a good candidate for	the Veterinarian of the Year:
, ,	-	
 Criteria for Nomination: Nominee must be a member in good standing in the Nominee must have had a positive influence in put the profession 	the LVMA	

- Nominee should be of good character and well respected by colleagues
- Nominee should be presently or previously active in local state, and/or national veterinary associations
- Nominee should have shown an outstanding contribution to organized veterinary medicine either through their work or through their actions and public awareness
- Current LVMA Board members are not eligible for nomination

Veterinarian:	 	 		
	Phone:			

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This award was formerly the LVMA Service Award. It was established to recognize outstanding service to the community and veterinary profession.

Nominee Information:
Name:
Address:
City:State:Zip:
Office Phone:
Describe an outstanding contribution to the community (if nominee is a veterinarian):
Describe an outstanding contribution to veterinary medicine (if nominee is not a veterinarian):
Recommendations for this award must be made in writing by two LVMA members. If you wish to nominate someone, please send your recommendation to the LVMA office by December 1, 2019.
Those eligible for the award are in two categories: 1. Veterinarians who have made an outstanding contribution to their community 2. Non-veterinarians who have made an outstanding contribution to veterinary medicine.
Nominated by:
Veterinarian:
Phone:
SEND NOMINATIONS TO:

IN LOVING MEMORY OF DR. ROBERT HANCOCK May 20, 1976 - June 16. 2019



The LVMA is sad to announce the passing of LVMA member and frequent speaker, Dr. Bob Hancock. Dr. Hancock was the owner and founder of South Paws Veterinary Specialists in Mandeville, LA. His passion was helping animals and he saved the lives of countless pets during his career. Please join us as we keep Dr. Hancock, his family, loved ones, and colleagues in our thoughts and prayers.



2020 WINTER MEETING

January 31 - February 2, 2020 Shreveport Convention Center

Let's Be Social Follow Us on Facebook!

Louisiana Veterinary Medical Association - LVMA





The Louisiana Veterinarian 8550 United Plaza Blvd., Ste. 1001 Baton Rouge, LA 70809 (800) 524-2996 or (225) 928-5862 Fax: (225) 408-4422

Welcome New Members!				
		Megan Bouvier Thibodaux, LA	Taylor McCain Hammond, LA	
Upcoming Events				
Date	Event	Host	Location	For More Info
August 2-6, 2019	American Veterinary Medical Association Convention	AVMA	Washington, DC	AVMA.org
September 7-8, 2019	American Bovine Foundation Gala & Expo	American Bovine Foundation	Bryan, TX	AmericanBovine Foundation.org
September 21-22, 2019	Veterinary Conference	San Diego Country VMA	. Handlery Hotel in San Diego, CA	SDCVMA.org
September 26-29, 2019	SWVS	SWVS	San Antonio, TX	SWVS.org
Looking for More Ways to Promote Your Company? The LVMA offers annual sponsorships of their website. The fee is \$500.00 and your company logo will run on a rotating banner advertisement on the website for an entire year. This is a great way to get your name out there! Contact the LVMA office for more information. (225) 928-5862 • (800) 524-2996 • office@lvma.org				